

MJCA Quality Policy

MJCA provides environmental consultancy services for the assessment of the impacts of current and historical operations and activities on the environment as well as the preparation of applications for relevant consents. We design controls and remediation measures to minimise environmental impacts and monitor the implementation of such controls and remediation measures. Our team aims to provide consistently high quality advice and standards of service to our clients based on a sound understanding of the importance and means of protecting the environment.

We operate and set technical and professional standards of the highest order and control the work that we do and the advice that we provide by experience, expertise, capability and performance through our Quality Management System. We ensure that we understand the needs of our clients and work to meet and aim to exceed their expectations wherever possible. Our advice and recommendations are in accordance with the protection and improvement of the environment taking into account the relevant regulatory framework.

It is our policy to implement and maintain an effective Quality Management System supported and operated by all of the MJCA staff in order to achieve our objectives. Our Quality Management System is designed to control the aspects of the processes which affect the quality of the work that we do and the advice that we provide. All MJCA staff are trained and have defined responsibilities for performing their duties in accordance with this Quality Policy and the Quality Management System.

Our Quality Management System is subject to regular review at the highest levels in the company and is revised as and when necessary to meet changes in the needs of our company and our clients and so that we can continually improve the ways in which we provide our services to meet the needs and expectations of our clients.

Our Quality Management System is in accordance with BS EN ISO 9001.

Signed:

A handwritten signature in black ink, appearing to be 'A. H.', written over a horizontal line.

Date: 03 November 2016